

HDFC ERGO General Insurance Company Limited

Registered & Corporate Office: 1st Floor, HDFC House, 165-166 Backbay Reclamation, H. T. Parekh Marg, Churchgate, Mumbai - 400 020.

Customer Service Address: D-301, 3rd Floor, Eastern Business District (Magnet Mall), LBS Marg, Bhandup (West), Mumbai - 400 078.

Fax: 91-22-6638 3699

 Toll-free: 1800 2700 700 (Accessible from India only)

 care@hdfcergo.com

 www.hdfcergo.com

**HDFC
ERGO**

Take it easy!

For more details on risk factors, terms & conditions, please read the sales brochure before concluding a sale. Trade Logo of HDFC ERGO displayed above belongs to HDFC LTD and ERGO International AG and used by HDFC ERGO General Insurance Company under license. CIN: U66030MH2007PLC177117. UIN No.: Extended Warranty Insurance Policy - IRDANI25P0013V01201314. IRDAI Reg No. 146.UID No. 1781.

**EXTENDED
WARRANTY
INSURANCE**

**HDFC
ERGO**

Take it easy!



As the name implies, it is an extension of the Original Manufacturer's Warranty (OMW) on your consumer durable purchase, covering the cost of repair/replacement in case of any sudden and unexpected damage within a stipulated time. It operates by adding an additional period of warranty on top of the Original Manufacturer's Warranty.

KEY FEATURES

- The policy period commence after the expiry of original manufacturer's warranty
- The policy can be purchased at the time of buying new consumer durable products.
- Sum Insured of the insured asset is equal to the invoice price.
- Maximum claim payment under the policy is equal to the Sum Insured.

WHAT IS COVERED?

- It is available for products like Household appliances like washing machines, refrigerators, dishwashers etc.
- Electronic appliances also known as brown and grey goods such as TV, Computers etc.

EXCLUSIONS

- Mechanical breakdown during the period covered by the manufacturer's warranty
- Loss or damage arising out of Product not being used properly or in accordance with manufacturer's instructions
- Repair work is carried out by persons / agency that is not authorized by the Company
- Inconsequential aspects such as noises, vibrations, oil seepage and sensations that do not lead to dismal performance
- Replacement of any consumable item, including but not limited to batteries, bulbs, plugs, cables, ribbons, belts, tapes, fuses, filters, toner or software
- Wear and tear and / or gradual deterioration of the product
- Improper or abnormal electrical / gas / water supply or signal connection to the Insured Asset
- Cosmetics damage to the product

PREMIUM

Factors that determine the amount of premium are

- Product category
- Invoice price and
- Tenure of the extended warranty

HOW TO APPLY

- Contact our local agent or authorized representative
- Share information asked in the proposal form
- Pay premium before the inception of the policy

WHAT TO DO IN CASE OF A CLAIM



Call Toll-free:

1800 2 700 700 or 1800 226 226 to register your claim.



Email: care@hdfcergo.com



Submit all the requisite documents at the nearest HDFC ERGO General Insurance Office.